

RISCO Group's E-News

February edition

A word from our Sales Director,

The Home Office reported on 22 January 2009 that a home is burgled every 2 minutes and during the third quarter of 2008, an incredible 69,700 burglaries took place, that's a 4% increase on the same period in 2007. A new 'burglary prevention campaign' started in February whereby homeowners are advised on how to protect their homes by keeping doors and windows locked, using the door chain where necessary, asking callers for ID, etc. The advice is endless.

How are we as companies within the security industry doing our bit to help protection? As a manufacturer RISCO Group continue to develop a massive portfolio of products ranging from wired and wireless domestic panels, to high-end commercial systems with remote diagnostic capabilities and building management software. All these are available to you, have you seen our full range? Have you had full product training? We are here to help you help protect these premises.

As well as our panels and systems, even the accessories like detection have a big impact on the overall installation for both the end user and the installer. I'd like to stress the unique benefit, when using our Bus detectors, of the extra built-in relay zone on each detector.

Bus detection

Up to 32 Indoor and Outdoor Bus detectors can be installed on the ProSYS Bus without the need for physical zone expanders. Each Bus detector has an extra built-in relay zone so you can wire a conventional device to the Bus detector. The conventional device is then assigned to any zone number in the panel and terminated as NC, NO, EOL, DEOL and reports events over the Bus with dedicated zone code.

The iWISE Bus models include Remote Control and Diagnostic of detector parameters from the ProSYS Upload/download Software or keypad; such as:

Detection Sensitivity, Microwave Range, LEDs On/Off, GreenLine On/Off, etc. Remote interrogation of the detectors includes DC voltage input level to the detector, PIR sensor signal & noise levels, microwave signal & noise levels, saving on-site maintenance. ProSYS Bus detectors also simplify the installation and save on wiring costs, as only 4 wires enable full functionality and serial connection shortens wiring lengths.



Bus detectors available are iWISE Indoor detectors, WatchOUT Outdoor detectors and Industrial LuNAR and WatchIN industrial Detectors.

4-wire G-Tag RKP

As part of our ongoing commitment to provide you with the best service and product range, we are launching the new 4-wire G-Tag RKP. The main benefits to you include: -

- Allocate a specific RKP to a specific area
- G-Tag keyfob information is stored on the panel and not on each RKP
- Ideal for takeovers of non RISCO systems that use 4-wire
- Same price as the 6-wire G-Tag RKP
- Available in Contour or Profile styles



You cannot mix and match 4-wire and 6-wire RKPs so it is important that you tell us if you require a 6-wire. We have kept a small quantity of 'reserve stock' should you need to upgrade or replace one on an existing install. From 1st April 2009 all orders for G-Tag keypads will be assumed to be the 4-wire, unless we are informed otherwise.

We will update all quotes accordingly and customer specific kits will be updated with the new part numbers, codes below: -

01152PA4W (4-wire contour keypad - with flap)

01152PA4WO (4-wire profile keypad - without flap).

ProSYS FreeComGP Dual-Path Communicator

In my recent communication to you about the ProSys FreeComGP, I told you that should the Vodafone network fail that the PSTN kicks in within 30 minutes, the PSTN now takes over in 10 mins which is a great improvement.



Upload/Download leads

Available on our website within the Technical 'Hints & Tips' section is a guide to which UDL leads to use depending on the panel. Please [click here](#) to view this.

Updated website with Certificate of Conformity

We have recently uploaded EN Certificates of Conformity for Wireless & Wireless Accessories, Control Panels, Communication & Contacts, PA's & Junction Boxes. To view these please [click here](#).



PSI Premier Awards 2009

RISCO Group have again been nominated for the '**Intruder Manufacturer of the Year**' Premier Award. The Premier awards are given in recognition of product quality, customer service and product innovation and are voted for simply by you, the customer.

Your opinion really does count, just click on the 'vote now' logo to be directed to the PSI website.....



Customer Information

B-Secure in Sale, Cheshire recently undertook some training at our head office in Middleton. They are such big fans of the XS3D bell box that they have had it screen printed on their vans. I'm sure you'll agree they look fantastic. Thank you B-Secure.



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