

Guardhall Security Group Ltd

Monday, 13 October 2008

Mr John Coleman
Risco Group UK
Commerce House
Whitbrook Way
Stakehill Distribution Park
Middleton
Manchester, M24 2SS.

Dear John

Various staff members of Guardhall Security Group Ltd, have been dealing with Risco Group UK for the supply of Intruder Alarm equipment for some years now and have always commented on the help and assistance afforded to them.

It was not until about 2006/7, when I got more actively involved in the purchasing of equipment that I realised the full extent of what my staff was experiencing.

The products which Risco supply are reliable, user friendly and simple to use for the end user, but most of all our alarm engineers are very comfortable with workings and programming of the range of products available (if you can keep them happy you are 90% there).

Of course all this okay, but you still require the help and assistance of their sales, technical staff and sometimes management, which I have to say is second to none and very encouraging, particularly when you want something urgently or have a problem.

Our sales representative from Risco is Danielle Smith; she is a very pleasant, helpful, product knowledgeable young lady and will go to great lengths to assist you with any query or advice, which is backed up with a competent management team and technical service.

For all of this I would like to thank the Risco Group and in particular Danielle for helping to make my life a little more comfortable in the world of Security.

Yours sincerely



J. Halstead
Operations Director

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