

RISCO Group's E-News July Edition

Hello and welcome to July E-News. We hope you enjoy reading our newsletters. If you have any stories or news about your company you would like to be included, please let us know.

RISCO Group launches new Agility™ keypad in white.

RISCO Group launches a white keypad for the Agility™ flexible wireless solution. Agility incorporates advanced two-way wireless technology and offers the most flexible solution for the growing residential and small commercial market where conventional intrusion panels are no longer enough.



Agility is designed to make the installation easy; the two-way wireless keypad, now available in white, supports full system programming with simple and intuitive menus, while the panel, keypads and detectors are equipped with wall brackets for easy mounting.

White keypad order code: RW132KPPW10A

Dimensions: H148 x W120 x D40 mm

Technical Troubleshooting Guides

On the UK website there are [troubleshooting guides](#) on the Agility, WisDom, GardTec panels and the Universal AGM. These are password protected, so if you haven't already registered on our website for a login please [click here](#) and scroll down to the login request form.

Anti-code reset via mobile phones

The anti-code software available to download from our website is for use with all RISCO Group's intruder control panels capable of producing anti-code reset numbers, for the purpose of resetting after an alarm condition without the need of an Engineer visit.

We now have a version of anti-code on our website which produces the code on your mobile phone. This is a [Java Mobile](#) version, and is suitable for Java enabled mobile phones such as Sony Ericsson K810i, C902, Nokia 6300, N95 and others. This will not function on iPhones, Android or Blackberry phones as these 'Smart Phones' do not have the basic Java mobile language as standard. [Click here](#) to be directed to the AntiCode software. *Please note these are password protected.*

Track your order with City Link

As we are always looking at options to further improve RISCO's service to you, our customer, you can now track your order or check a POD on the City Link website.

When you have placed your order, our sales team will email you your consignment number as confirmation. You can then check on City Link website www.city-link.co.uk and use the 'Track Your Order' facility to check if the parcel is out for delivery, or if there are any problems, or to check the POD.

If you are interested in this new facility, please can you let your sales team know the correct email address to use, in case we have an incorrect email address on our system.

We hope you find this service beneficial.

Save time and money with ProSYS.Freecom Bus detectors

Save on cabling, save on labour, save on zone expanders, save on-site maintenance, run our unique bus test. **Click on the RISCOBus logo to see for yourself** and click on 'calculate your savings' to download the RISCOBus calculator to work out time & money you could save on your installation.



Staff Corner

Race 4 Life

Sunday 11th July saw the girls from RISCO doing the Race4Life cancer charity run in Manchester. It managed to stay sunny for the duration and we all had a good time.



Mini Cooper is introduced to the world

Darren Cooper, our South West RSM is the proud owner of his own mini cooper, 'not so little' Finley was born a massive 9lb 10oz on 22nd June. Congratulations Darren & Abbie.

Alyson's 20 years service

Alyson Hartley, who is PA to the Directors, joined RISCO GROUP UK on 25th June 1990. During her career with RISCO, Alyson has worked in most departments and naturally has an excellent understanding of how everything works; she makes a much valued contribution to the smooth running of the business with her excellent organisation and administration skills. Congratulations on your 20th Anniversary with the business Alyson!



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