

RISCO Group's E-News June Edition

Hello and welcome to June E-News. We hope you enjoy reading our newsletters. If you have any stories or news about your company you would like to be included, please let us know.

Two days of Medieval Revelry at the EMCS Open Days



EMCS are holding 2 open days on **9th & 10th June** at their Alarm Receiving Centre in Chilwell, Nottingham, between 09:30 - 16:00 hours. The full address is below.

There will be a number of small exhibitions and regular workshops from companies including RISCO Group, BT Redcare, Emizon, CSL, Optex and Texecom.

Refreshments will be available all day together with the following entertainment.

- Music & comedy by the resident Jester
- Archery competition, quoits & skittles
- Free prize draws to win Nintendo Wii, champagne, IPODs, a DVD Player and various monitoring packages



If you're in the area, it would be great if you could pop in to see us at EMCS, Waterside House, Tissington Close, Off Brailsford Way, Chilwell, Nottingham, NG9 6QG. There is car parking available at the rear of The Village Hotel next door.

Declaration of Conformity Certificates

RISCO's declaration of conformity certificates are available for you to download from our website, the most recent certificates uploaded are for the DigiSense Range and the Twin Beams. [Click here](#) to be directed to our website.

Technical Tip Of The Day

Agility - ZONE > COMM TEST

When you look at the Zone Comm results when going into the menu with the engineer code, then to 'Testing', then to 'Zones'... Those results that you see displayed are the signal strengths for the 'LAST TIME' that the zone was heard by the panel.

The display is NOT LIVE 'as you trigger the zone', and could be showing you signal strength from a zone it last heard 45 minutes ago!

To obtain a true reading you need to walk past and trigger each zone, and then look at the Comm Test display.

Agility - Flash Program and Flash (V2.11A)

Have you already installed an Agility wireless panel? Are you now aware of the new version 2 features and you want to upgrade your system?

No problem, all you need to do is buy a new version 2 keypad and an RW132CB and we'll send you software to upgrade your panel FREE!



4B Industries work with Liverpool Chamber's Business Crime Prevention Team

Liverpool Chamber's business crime prevention team have helped a small Wavertree business to continue trading after a traumatic robbery.

In November 2009 Stephanie Agugua was robbed at knife point at her business Le Styé hairdressers on Wavertree Road, by two men wearing hoods entered and brandishing a knife. A large amount of banknotes was snatched from behind the counter.

The crime reduction division of the Liverpool Chamber of Commerce, 'Liverpool Crime Alert' stepped in to help, and 4B Industries installed a WisDom security system with extended listen-in feature. This now enables Stephanie, at the touch of a button, to be in direct communication with her own security company and the operator can listen-in and speak to the premises for as long as necessary. To read in more detail please [click here](#).



Pictured are Gill Passmore, Kensington Business Crime Reduction Manager and Stephanie Agugua

Staff Corner

Some of you will have spoken to Mark Earp who works in our technical support, and has eventually got married. His fiancée Nicola got him on a cruise and they finally got married on the ocean. Congratulations Nicola and Mark.



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