

MAJORGRANT LIMITED

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Testimonial

Local Branch – RISCO Nottingham

We have been buying from RISCO for the past eight years. The service and support has been excellent. The team are always helpful and good at keeping us informed with regards to products ordered. They will always try to get equipment delivered even at short notice.

Sales

The support from sales has always been good, especially during the transition from British to European Standards. Both branch and field staff made sure we had the information and equipment to comply. Any new equipment is always introduced well by demonstration, training and literature.

Technical

The technical support team always provide good accurate information. If they can't help immediately they will replicate the problem and give a call back with the answer or options. The only criticism is that sometimes the technical support line is busy. During this time the branch and field sales staff do everything they can to help.

Training

We have found RISCO training beneficial over the past few years. Both in branch training and field training has been excellent. Time and effort has been invested in training our installation engineers in the correct installation and programming of all RISCO products.

Provided by



Andy Paxton
Operations Manager

On behalf of Nationwide Alarmcall