

December 2009

Dear Valued Customer,

No Quibble Return

Due to the gradual increase in administration, handling and courier costs, RISCO Group UK Ltd must unfortunately raise the cost of our 'No Quibble charge' to you.

We have avoided raising our prices for as long as possible, but we can no longer prolong the inevitable. The 'No Quibble' returns policy is a non profit policy and is considered as a service to our customers. We will be raising this cost to £15.00 per 'No Quibble' return which takes effect on 4th January 2010.

We wish to thank you for your valued account and know that you will understand the necessity for this price increase.

Sincerely,

F Wild

Frank Wild
Operations Director

