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From: PHILIP FRANK BATH

Sent: 24 April 2009 09:14

To: Hollie Wagstaff - Risco Group UK; Lisa Stockton (Risco Training)

Cc: chris.dove@risco.co.uk

Subject: Feedback on Risco UK Group Training Course 22/4/2009 at Bulwell, Nottingham

I wish to thank you both for arranging what turned out to be a very busy and informative day. It was undoubtedly one of the best training courses I have attended!

Chris Dove was excellent. Seeing and also demonstrating the product was beneficial to me. Chris also very kindly answered my numerous questions, which filled some large gaps in my alarm systems knowledge.

My thanks also go to Rebecca who immediately made me welcome on arrival.

Note to Hollie - I am currently reading through a copy of an engineer's manual given to me by Chris and intend to get back to you to place an order when I have understood all parts.

Once again a big thank you to everyone for the delivery of an excellent training session!

Regards

Phil Bath