



Technical Bulletin

WisDom V4.24 ARC Dialling

You will only need to refer to this technical bulletin if you have or intend to connect the WisDom control panel to an ARC and have not performed the EN50131 function in the system defaults menu.

The EN50131 function in the system defaults menu; pre configures the panel with various EN settings (i.e. customer needs to acknowledge faults)

After defaulting the WisDom V4.24 panel (by connecting jumper J9 and powering up), **the following function must be performed:**

Failure to do so may result in communication problems.

1. In Engineer mode, access the menu 'SYSTEM', then access the menu 'DEFAULTS', then access the option 'EN50131 Dflts'.

2. Change the 'N' to 'Y' by pressing the {Part Lock} button and press [#].

This will ensure that the WisDom V4.24 panel is defaulted with the correct EN50131 method of operation.

After this function has been performed, further parameters may be altered to suit the individual installation.

Failure to perform this function (if monitored system) may result in repetitive calls to ARC for one of the following two signals:

ZONE LOST RESTORE
ZONE LOW BATTERY RESTORE

SYSTEMS ALREADY INSTALLED:

Steps 1 and 2 above should be carried out.

NOTE: All programming sections will default with the exception of the following;

ARC Phone numbers
ARC Communication format
ARC Report Split
Follow Me User Remote Access Code
Zone Programming
Output Programming
Wireless Keyfob Programming
Scheduler

Examples of sections to visit after step 1 and 2 above are carried out are:

System > Timers > Line Cut Delay
System > Parameters
Digicom > Account (Chip/Site Codes)
Engineer and User Codes