

WISDOM UK

Upload/Download Software error

If the customer states that they have installed the UDL software and they get an error message saying 'Unable to Create DAO' (Or something similar), then it is because their computer is missing a Microsoft update.

The Microsoft update is included on the UDL CDROM (version 2.0.1.9 or later) in a folder named 'Jet_DataAccessFix'

All they have to do is double click 'Setup.exe' inside that folder and install the Microsoft update.

Upload/Download Communications Problem

You **CANNOT** use Upload/Download locally (by direct lead) if the panel is in **ENGINEER MODE !!!**

It MUST NOT be in Engineer mode in order to connect.

Entry/Exit Zone

Query - 'I can't omit my Entry Exit Zone, but I can omit any other zone I want', it's because, in Engineer Mode, in System, Parameters, Option (33) is set to NO. Change it to YES.

PTM

When using a PTM, the instructions 'correctly' state to put [J9] jumper on.

The 'J9' jumper is known to us as the 'Default' jumper.

There is a 'J9' on the PCB that the PTM fits to. This 'J9' is not fitted, so cannot be linked.

So, if somebody calls you telling you that the 'J9' jumper is not fitted, you can prompt them to the 'J9' jumper (that the instructions are referring to) next to the speaker connections on the other PCB.

Abort Signal

Did you know that there is a [SYSTEM][PARAMETER] (number 17) called '**Abort alm**'

If this is programmed to '**Y**', then, the ARC will receive an '**Abort Signal**' if the system has been switched off within 90 seconds of the initial alarm condition.

Query: "Why is my WisDom not sending an Abort signal?"

Answer: "Either you haven't put the 'Abort' option to 'Y' or you switched it off after 104 seconds which is 14 seconds too late"

AGM connection to PC

In order to connect the 'AGM Universal' to the computer (to program it), the regular WisDom/ProSYS Upload/Download lead is used.

Either...

RP296EBA - For computers that have a 9 pin serial port (where they do not want to use a USB connection)

RP128EUSB - For current computers that only have USB ports.

There is **NO** special lead for the AGM Universal.



The AGM Clip Control function

If enabled for Output 1 (because CLIP control is only relative to Output 1), then, by calling the AGM Universal and letting it ring three times and hanging up, Output 1 will switch (providing that the number you are calling from is one of the numbers in the follow me list).

CLIP control will only activate Output 1
It will not activate any other outputs.

No other function is (or can be) controlled by CLIP.

Note: AGM Inputs can not be Armed/Disarmed by CLIP function.